



On the Job: Clarence Bostick drives students across campus safe and sound

Welcoming New Additions...

Kevin Thomas Hansen, Project Manager
Facilities Management

Christina Marie Moss, Admin. Specialist
Parking & Transportation Services

James T Groover, Maintenance & Repair
Parking & Transportation Services

Savor M Taylor, Groundskeeper
Facilities Management

Paul Gregory Mullins, Project Manager
Facilities Management

Retirements

After 15 years of service at USF, **Jim Gray**, Plant Operator with Facilities Management, has retired. He plans to relax and play like a “big kid”, doing what he loves. One of these is to continue attending the Bull’s games, yelling as loud as he can. Jim says he has been spending a lot of time with his retired brother from Texas who has moved to Florida. They have been bowling and golfing. Jim is also now part of a ski group that goes to Colorado every winter. As Jim enters this new chapter in his life he says working at USF was an experience he will always cherish. Thank you Jim for all of your hard work and dedication. USF wishes you well in all you do!

Reminders

- ▶ Open Enrollment is going on now and ends at 6 p.m. on Friday, November 4
- ▶ Veterans Day - Friday, November 11
- ▶ Thanksgiving Holiday - November 24th & 25th

“Meet the Team”



Parking & Transportation Services Team

The Parking and Transportation Services (PATS) Customer Service Team is responsible for ensuring USF students, staff, and visitors have safe and efficient access to the campus. They do this by selling parking permits, giving directions, and providing parking and transportation options to best suit the needs of each individual and department. The Customer Service Team prides themselves on helping the University to achieve its goals by



providing accurate, timely, and quality service to their customers. Their desire is to have everyone who interacts with them leave with a WOW!

The team consists of hardworking employees with varying years of experience at USF. They are led by three supervisors:

Ivette Torres with 18 years, Robert Jordan with 13 years, and Eric Tate with 2 years. There are five cashiers on the team: Michelle Lyle with 15 years, Nat Gilson with two years, Jess Alleyn with one year, Mary Colini with one year, and Shameka

Bolden with 4 months. Tim Barstow, with 6 years of experience, is the Appeals Mediator. The team also has a few students on staff such as Alexas Mclendon, Gia Leon, Janette Adams, and Kelechi Uzoegwu.

The Customer Service Team is proud of their fast and friendly service. This is exemplified by the dramatic reduction in wait times during the first week of classes.

The team regularly tables and presents at New, Transfer, INTO, and Graduate Student orientations, making it easier for students to access to the information they need to start their USF career in the right direction.

Campus Master Plan Wins Award of Excellence

The USF Campus Master Plan, developed and maintained by Facilities Management's Planning Department, provides a long-range vision for the development of the campus. USF's 2015-2025 Campus Master Plan recently received an Award of Excellence from the Hillsborough County Planning Commission!

The judges' commented that they liked the "urban feel and densification of the Master

Plan. Exciting redevelopment of the north student housing district into a vibrant mixed-use residential village takes campus living to a new level. Prioritizing sustainable development to reduce USF's carbon footprint, including LEED certified buildings, reduction of energy / water / waste and continued planting of shade trees takes the Campus Master Plan to the top of the class. Scoring high marks for lofty goals that will make this a unique institution that will **serve as a model for other universities.**"

Some of the USF Planning team attended an awards presentation dinner earlier this month. In attendance were four USF employees who have worked together for the past 24 years in the evolution of the current Master Plan from its inception. Three of the employees are from Facilities Management: Barbara Donerly, Assistant Director and Campus Planner; Deryl Wagner, Civil Engineer; and Jim Neighbors, Assistant Director, Information Services. The fourth is Sara Hendricks with CUTR.

Congratulations to everyone involved with the Campus Master Plan for this well deserved recognition!



Anniversaries

Facilities Management

Alexandrea Albury	1
Amanda Eveland	1
Earl Braffith	1
Gretchen Spiewak	1
Shawna Neckar	2
Carmen Cruz	2
Eric Ramos	2
Eliezer Rodriguez	2
Aaron Hayden	3
Tania Pascual	3
Selecha Anderson	3
Shelli McNeal	3
Lawanna Ficca	3
Dontae Alexander	4
Jean Desir	5
Paula Darby	5
Daniel Ford	5
Saul Ponce	5
Dusan Alavanja	5
Edwin Tidwell	5
Linda Walters	6
Tiffany Jackson	6
Wayne Sharp	6
Timothy Barstow	6
Suchitramba Daniels	6
Jorge Nieto	7
Ralph Pettus Jr	7
Wayne Espinola	10
Willie Jones	11
Patricia Washington	12
Anthony Penny	15
Matthew Knowles	15
Kimberly Tomkinson	16
James Campbell	17
Jason Schuler	18
Charles Welsh	19
Linda Goolsby	24
Margie Wright	27
Valerie Chapman	27

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Anniversaries

Pooran Partap	28
Lee Capehart	30
Siva Prakash	30
Gregory See	31
Cecelia Mitchell	32
Anthony Williams	32

Parking & Transportation Services

Timothy Barstow	6
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Business Center

Coni Williams	1
Shawna Neckar	2
Linda Walters	6

Human Resources

Charles Welsh	19
Tiffany Jackson	6
Gretchen Spiewak	1
Jane DeCrescenzo	1

Excellence in Customer Service

USF System President Judy Genshaft sent a wonderful letter of thanks to **Edward Hernandez** and **Yonni Lopez**:

“I wanted to send you a note that I sincerely appreciate the efforts that you both put forth in making this week’s Board of Governors meeting such a success. I have heard nothing but positive feedback from everyone who attended.

The event ran smoothly and we received several comments from both board members and representatives from other SUS institutions on how well organized we were. I can say with certainty that the event made another great impression for USF, and I am incredibly proud of the teamwork that went into making this event memorable.”

Excellence Award Winners

The 2016 3rd quarter **Excellence Award winners** were announced at the Town Hall sessions held on October 25th.

Individual Winners:

Vajillian Depree - Facilities Management
Debi Faulkner - Human Resources
Patricia Geisler - Human Resources
Stacey Heyes - Human Resources
Albert McDuffus - Parking & Transportation
Marilyn Hunter - Parking & Transportation

Team Award:

Mary Colini and Ivette Torres - Parking & Transportation Services



Vajillian Depree and VP Williams



Debi Faulkner, Patricia Geisler, Albert McDuffus, VP Williams, Ivete Torres, and Stacey Heyes



Mary Colini and VP Williams

Pillars of Success Champion Teams

If you have comments or suggestions to help us become “one of the top places to work in Tampa Bay”, please speak to one of the Pillar Champions. These individuals are your representatives. Reach out to them with your concerns and input - they will listen.

Keep in mind that in order to be successful, the Champions need your support! Be receptive to the programs and initiatives the teams will be implementing.

If you aren’t familiar with the Pillars of Success, talk to one of the Champions!

Communication

- James Davis (Facilities)
- Colette Nasworthy (Facilities)
- Edith Martinez-Kidde (HR)
- Nathaniel Gilson (PATS)

Technology & Equipment

- Dwayne Callaway (Facilities)
- Tobin McCall (ASBC)
- Jennifer Louisius (HR)
- Yassen Abdel-Baki (PATS)

Professional Development & Training

- David Isaac (Facilities)
- Shari Gray (ASBC)
- Naomi Thomsen (HR)
- Robert Jordan (PATS)

Recognition & Awards

- Mike Ballester (Facilities)
- Linda Harper (Facilities)
- Rosemary Frusci (HR)
- John Luksas (PATS)